

HEART OF EUROPE® Grand Tour

22-day tour featuring The Netherlands, Belgium, Germany, Austria, Italy, Switzerland, France and England



Boat Ride in Amsterdam



Roman Colosseum



London's Buckingham Palace

Take in all the spectacular sites from our HEART OF EUROPE® Tour, including medieval villages and scenic mountain vistas, while adding Rome, Pisa, Florence, Tuscany, an extra night in Paris, and two nights in London. You will see it all on the Grand Tour!

Walking Expectations: "Active" - An average of 3 1/2 miles per day often encountering uneven surfaces, steps and inclines. Be sure to read the "Physical Condition Guidelines" on page 67.

Highest Elevation: 3,855 feet in the St. Gotthard Tunnel. Some tours take the pass which is 6,916 feet, but if you inform the Tour Manager of elevation concerns at the beginning of the tour, they will take the tunnel. Hotels in Switzerland are as high as 2,900 feet.



Included Features

- Accommodations in Superior Tourist Class or First Class hotels
- 20 Breakfasts and 13 Dinners in addition to any in-flight meals
- Tour Manager for the full duration of the tour within Europe
- Land Transportation in Europe by deluxe, air-conditioned motor coach
- Image Tours *Touroclopedia*® trip preparation tips
- Trip Documents with final details and travel guidance

For a detailed description of *Included Features*, see page 8.

Favorite Traveler Experiences

- 👍 Learn the craft behind Dutch cheese and Delft blue pottery
- 👍 Pay respects to the fallen at Margraten's American Military Cemetery
- 👍 Glide past castles and vineyards on a Rhine River boat ride
- 👍 Enjoy Munich's Glockenspiel performance in the central square
- 👍 Visit Venice, the colorful city of canals and gondolas
- 👍 Toss a coin into Rome's Trevi Fountain to make a wish come true
- 👍 Experience pristine Lake Lucerne and the majestic Swiss Alps
- 👍 Stroll the Champs-Élysées in Paris, the world's most celebrated street
- 👍 Ride the high-speed Eurostar train from Paris to London
- 👍 See the royal residence of Buckingham Palace in London

MORE of what you can experience on this tour is outlined in the detailed itinerary provided on the next few pages.

22-day HEART OF EUROPE® Grand Tour

Tour Itinerary

DAY 1 - Overnight Flight to Europe.

Today begins your HEART OF EUROPE® Grand Tour adventure. The Image Tours "Departure Instructions" will provide guidance for airport check-in. Relax on your transatlantic flight with the assurance that Image Tours has taken care of all the details.

DAY 2 - THE NETHERLANDS . .

Arrival at Amsterdam Schiphol Airport – Holland. Refer to the "Arrival instructions" for directions on where and when to meet your Tour Manager. Board your deluxe motor coach for a pleasant drive through the neatly-groomed Dutch Lowlands. Much of this area is below sea level with a landscape shaped by canals, dikes and windmills. Your two-night stay in The Netherlands will introduce you to Dutch "gezelligheid," a friendly, cozy feeling which you will experience in the days ahead. This evening, enjoy the "Welcome to Europe" dinner at your hotel in the region of Holland. (Dinner)

DAY 3 - THE NETHERLANDS . .

Amsterdam – Delft – Holland. Travel among the rural and urban landscapes which highlight the distinctive characteristics of The Netherlands. The day includes a panoramic tour of Amsterdam aboard a glass-topped boat as well as a visit to a charming Dutch village. Stroll through the picturesque streets, lined with medieval buildings and friendly cafés before returning to your Holland hotel for an included dinner. (Breakfast, Dinner)

DAY 4 - BELGIUM . . Antwerp & THE NETHERLANDS . . Margraten & GERMANY . . Rhine-Ruhr Region.

Cross the border into Belgium, and head for the port city of Antwerp, known for its convivial atmosphere. Explore Antwerp's central market square with its irresistible chocolate shops and cozy outdoor cafés serving delicious Belgian waffles. The next stop, at

The Netherlands American Cemetery in Margraten, is an emotional experience reflecting on the sacrifices of World War II. 8,301 United States servicemen are buried here. To locate a specific grave, visit www.abmc.gov/Netherlands. Tonight's hotel is located beyond the next border, in Germany's Rhine-Ruhr Region. (Breakfast, Dinner)

DAY 5 - GERMANY . .

Rhine River – Heidelberg – Schriesheim. Take the Autobahn (Expressway) through Germany to the Rhine River Valley. From Boppard, embark on a scenic up-stream boat ride past medieval fortresses, quaint villages and hillside vineyards. Continue by motor coach to Heidelberg. Situated on the Neckar River and dominated by red sandstone castle ruins, this renowned university town is considered by many to embody the spirit of Germany. Join a walking tour of the Old Town before proceeding to your hotel in nearby Schriesheim for dinner. (Breakfast, Dinner)

DAY 6 - GERMANY . . Rothenburg –

Bavaria. Your route this morning takes you to the northern section of the "Romantic Road," introducing

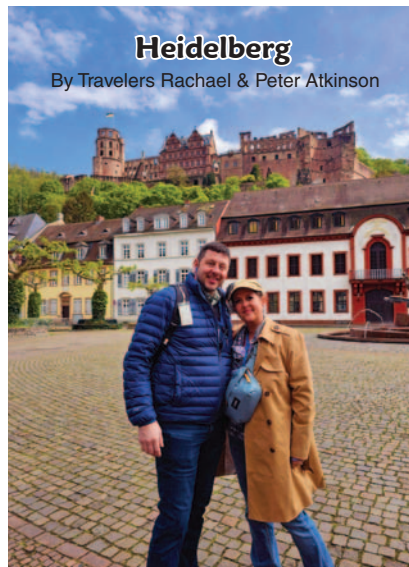
"Such a safe and comfortable trip, without having to worry about how to get some place, where to stay, etc. I have already recommended Image Tours to friends and family, and plan to continue to do so.

*Crystal & Jack Kimble
Comstock Park, MI
Traveled in 2023*

unspoiled countryside, ancient castles and storybook villages. Spend a few hours in Rothenburg, a beautifully preserved medieval town surrounded by its original town wall. The cobblestone streets are lined with historic inns and charming store fronts, including the famous "Käthe Wohlfahrt's Weihnachtsdorf," a sprawling, year-round Christmas shop. Walk along the city wall for a bird's-eye view of the town and the surrounding landscapes. This afternoon, transfer to your hotel in the scenic and festive state of Bavaria. (Breakfast, Dinner)

DAY 7 - GERMANY . . Munich & AUSTRIA . . Innsbruck – Tyrolean Village.

The drive into Munich reveals many of the Bavarian capital's interesting landmarks. Walk through the Marienplatz (main square) with its unique Glockenspiel (clock tower). For a taste of Oktoberfest anytime, visit the famous Hofbräuhaus. In the afternoon, cross the border into Austria and follow the Inn River to the imperial city of Innsbruck, two-time host of the Winter Olympics. The Old Town owes much of its architectural beauty to Maximilian I, ruler of the Holy Roman Empire from 1493 to 1519. A short distance from Innsbruck lies the Tyrolean Village where you will spend the next two nights in a chalet-style hotel. (Breakfast, Dinner)



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DAY 8 - AUSTRIA .. Tyrolean Village.

Enjoy a relaxing day in the Austrian Alps, return to Innsbruck using public transportation, or join the optional *Bavarian Palace* excursion (see page 51). For dinner, try a local restaurant, or consider the optional *Tyrolean Show & Dinner* excursion (see page 55) for an evening of authentic Austrian food, folklore, music and dancing. ([Breakfast](#))

DAY 9 - ITALY .. Dolomite Mountains – Lake Garda – Verona.

Enter Italy via the Europa Brücke (Bridge), a remarkable feat of mountain highway engineering. Descend from the reddish hue of the Dolomite Mountains to the turquoise waters of Lake Garda. In some places, the rocky cliffs rise straight up from the water. Lake Garda's sheltered location gives its coastline a subtropical climate rich in vegetation, including oleander bushes, olive groves and grape vines. Sample a gelato (Italian ice cream) while strolling along the lakeside. From here, it's a short drive to Verona, made famous by Shakespeare's "Romeo & Juliet." Experience an authentic Italian meal during an independent dinner before transferring to your hotel. ([Breakfast](#))



Grand Canal in Venice

DAY 10 - ITALY .. Venice. The day is devoted to romantic Venice, famous for its canals, bridges, gondolas and magnificent St. Mark's Cathedral. Enjoy a boat ride on the Grand Canal to St. Mark's Square. A guided walking tour ends with a visit to a glass-blowing workshop, where skilled artisans craft anything from delicate figurines to multi-colored chandeliers. If you have your heart set on gliding through the canals, the cost is about €45 per person based on up to six people sharing a gondola. Dine at a pizzeria or join the Tour Manager for an optional *Venice Dinner* excursion (see page 55). After a memorable day, return to your Verona area hotel. ([Breakfast](#))

DAY 11 - ITALY .. Italian Countryside -

Rome. The picturesque countryside is painted with rolling golden hills, olive groves and sleepy towns as you travel south on the Italian Autostrada del Sol (Highway of the Sun). Make a stop at a charming provincial village before continuing to Rome. La Citta Eterna (The Eternal City) is a contrast of overflowing ancient history in a vibrantly modern metropolis. Dinner will be served upon arrival at your Rome hotel. ([Breakfast](#), [Dinner](#))

DAY 12 - ITALY .. Rome. See the Arch of Constantine, the Colosseum, the Roman Forum, and other ancient sights on a guided motor coach tour through Rome. An included walking tour takes you to the Trevi Fountain, the Pantheon and the Piazza Navona. For the remainder of the day, choose to pursue personal interests or join the optional *Vatican Museums & Sistine Chapel* excursion (see page 55). Return to the hotel for an included dinner. ([Breakfast](#), [Dinner](#))

DAY 13 - ITALY .. Rome – Montecatini-Terme. Return to the heart of Rome for further exploration of this formidable city. Sip a cappuccino while admiring the ancient architecture, visit the market vendors, or join the optional *Colosseum* excursion



Louvre Museum

(see page 52). In the afternoon, head north into Tuscany for a two-night stay in the spa resort town of Montecatini-Terme, with its pastel-tinted buildings on palm-lined streets. ([Breakfast](#), [Dinner](#))

DAY 14 – ITALY .. Pisa – Florence –

Montecatini-Terme. Today starts with a visit to the Leaning Tower of Pisa. Afterward, see the rich architecture and art of Florence, including the bronze baptistry doors by Ghiberti, Giotto's Bell Tower, and countless sculptures. After a guided walking tour, shop for leather goods and jewelry on the Ponte Vecchio Bridge. Experience local foods during dinner at a Tuscan farm before returning to your hotel. ([Breakfast](#), [Dinner](#))

DAY 15 - SWITZERLAND .. Lake Lugano –

Swiss Alps. Cross the border from the Italian to the Swiss lake districts, on the way to subtropical Lake Lugano. Often referred to as the "Rio de Janeiro of the Old Continent," this is the perfect spot for a lunch break. Take the 11-mile St. Gotthard Tunnel to your hotel in a cozy village surrounded by the Swiss Alps. ([Breakfast](#), [Dinner](#))

DAY 16 - SWITZERLAND .. Stans –

Lucerne – Swiss Alps. A morning drive through William Tell country uncovers the impressive sight of Lake Lucerne,

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For tour dates & prices, see brochure insert or ask your travel agent

in Paris



framed by the soaring mountain peaks of Rigi and Pilatus. Stop in the village of Stans for the optional *Swiss Mountain* excursion (see page 54) by funicular and cable car. This afternoon, explore Lucerne with its Old Town Wall and famous Lion Monument. This shopper's paradise is known for music boxes, watches and chocolates. Before returning to your hotel for dinner, consider the optional *Swiss Lake Boat Ride* excursion (see page 54). (Breakfast, Dinner)

DAY 17 - FRANCE .. Burgundy Wine Region – Beaune. Follow the Swiss Autobahn past Basel, where Switzerland, Germany and France meet, and where the Rhine River becomes navigable. As you cross the border

into France, the mountains give way to hill-top villages and rustic vineyards. By mid-afternoon, arrive in the well-preserved medieval town of Beaune, center of Burgundy wine country. Dinner is independent this evening, providing the opportunity to visit a wine cellar and to sample the regional cuisine. (Breakfast)

DAY 18 - FRANCE .. Paris. The vineyards of Burgundy give way to a bustling cityscape, and around lunch time, you will arrive in the center of Paris. Begin your sightseeing in the Montmartre district, where Paris looks as it does in old paintings and artists still display their works. The uphill walk to Sacré-Coeur Basilica rewards you with expansive views over La Ville Lumière (City of Light). Montmartre boasts many excellent restaurants and characteristic sidewalk cafés for an independent dinner before transferring to your hotel. (Breakfast)

DAY 19 - FRANCE .. Paris. Spend the entire day getting acquainted with Paris. Your Tour Manager will direct you to popular sights such as Champs-Élysées, Arc de Triomphe, Louvre Museum (open daily except Tuesdays), Opera (Palais Garnier), as well as the famous Galeries Lafayette department store. The optional *Seine River Cruise* excursion (see page 54) provides photo-worthy views of Notre Dame Cathedral, Eiffel Tower, and other landmarks along the river. Dine independently at a restaurant of your choice or join your Tour Manager on the optional *Paris Evening* excursion

(see page 53), which includes dinner at a characteristic French bistro. (Breakfast)

DAY 20 - ENGLAND ..

London. After breakfast, take a three-hour journey on the high-speed Eurostar train under the English channel to London. A local guide will welcome you with a tour of the city. See famous sights such as the Houses of Parliament, Big Ben, Hyde Park, Trafalgar Square, Westminster Abbey, the Royal Parks and Buckingham Palace. After your introduction to London, transfer to the hotel for check-in, followed by a "Farewell Dinner." (Breakfast, Dinner)

DAY 21 - ENGLAND .. London.

Pursue your individual interests during a full day in London. Purchase a hop-on/hop-off day pass (available for a fee) with access to over 90 stops! Shop at the famous Harrods department store or view the spectacular collection of paintings at the National Gallery. There is also an optional *Tower of London* excursion (see page 54). If you wish to see the Changing of the Guard, check with the hotel concierge as performances are limited to select times and dates and may be conditional on weather. Tonight, choose from the endless array of independent dining and entertainment opportunities, or join your Tour Manager for an optional *London Dinner & Theatre* excursion (see page 53). (Breakfast)

DAY 22 - Daytime flight back to U.S.A.

Transfer to the London airport for your return flight home. (Breakfast)

London Parliament and Big Ben



FAQ (Frequently Asked Questions)

Many of the questions you have regarding your tour can be answered by reading through this brochure. Knowing as much as you can beforehand will allow you to enjoy your tour experience to the fullest. The information in the FAQ section is based on what was known at the time of printing and is subject to change at any time. The terms and conditions of your travel arrangements are controlled by the Tour Contract, starting on page 68. It is necessary that you read through the next three sections (FAQ, PHYSICAL CONDITION GUIDELINES and TOUR CONTRACT) prior to making your reservation.

Will I need a Passport? Yes, all travelers on our tours are required to carry a passport which is valid for at least six months after the travel return date. Each traveler is required to provide Image Tours with the proper spelling of their name, birth date and expiration date as noted on their valid passport. The traveler is also expected to review all documentation provided and report any incorrect information immediately. Any costs or other consequences due to incorrect information will be the traveler's responsibility. Apply for your passport at your earliest date possible (processing can take as much as five months). U.S. Citizens may refer to <https://travel.state.gov/content/travel/en/passports/how-apply.html> for guidance on passport application requirements, process, costs and locations.

Are Vaccinations, Visas or other Documentation required, in addition to a Passport? Non-U.S. citizens must check with their embassy or consulate before making a deposit, to determine which documentation and if vaccinations will be needed for each of the countries they will visit. Image Tours will make every effort to pass along information and instructions, as dictated by government entities or services, regarding travel requirements beyond a U.S. passport, if applicable to U.S. passport holders; as well as general requirements for all passengers participating in our tours. Information is subject to change, and it is the passenger's responsibility to become familiar with and fulfill the requirements applicable at the time of travel. Image Tours will not be responsible for the consequences due to any inability, for any reason, to provide proper documentation at the time of travel. Cancellation or denied entry due to the inability to obtain or provide proper documentation or meet requirements will be subject to the Image Tours "Cancellations" policy.

What Age do Children need to be to go on these tours? Children under eight (8) years of age are not accepted on our tours because it is difficult to keep them entertained on the motor coach, and this may impact the enjoyment of other tour members. Children between the ages of 8 and 17 must be accompanied by an adult. If the accompanying adult is not the child's legal guardian, the legal guardian must sign to accept the Image Tours Terms & Conditions and provide a notarized consent form (provided at time of reservation).

Are there any Discounts for Children? Unless you are informed otherwise, at the time you make your reservation, children who will be ages 8 through 17 at the time of departure and will share a room with at least one legal guardian are eligible for a \$250 discount. No child discounts apply to extensions, optional excursions, or any other additional costs.

What is the difference between a Double and a Twin Room? A "double" room consists of one double bed. The European "twin" room consists of two twin beds made up separately, placed side by side, and sharing the same headboard. In some hotels it may not be possible to separate these twin beds. Image Tours can request "twin" or "double" accommodations; however, some hotels do not offer the choice or guests may not always receive their preferred choice due to limited allotments.

Are Triple Rooms offered? If available, triple occupancy rooms are the same per person price as double occupancy. "Triples" usually consist of a double bed or two twin beds with a folding bed, cot, or rollaway for the third person. Be aware that these accommodations may not be comfortable for three adults. If a triple room is not available, one double plus one single room may be substituted and the single room supplement will apply.

Are Single Rooms offered? Single room availability is limited and on request. Image Tours may decline an application for a single room without explanation. If confirmed, a single room supplement will apply (refer to the "Dates & Prices Guide" or the website for the amount). Single rooms are often much smaller and not as ideally located. Passengers requesting a single room will be required to provide a signed statement of current physical status, acknowledging the passenger is fit to travel alone (including the signature of a family member as an emergency contact), and the signed "Physical Condition Guidelines" (see page 67).

Can Image Tours help find a Roommate? Image Tours is unable to assist in finding a roommate. If you do not have a roommate, you will need to request a single room. Refer to "Are Single Rooms offered?"

FAQ (Frequently Asked Questions)

How are Rooms Assigned? Room assignments are made by the individual hotels. The location, view, and size of the rooms may vary.

Do the Hotel Rooms have Private Bathrooms? All rooms have a private bathroom with a sink, toilet, and shower/bathtub. Most hotels provide a hairdryer.

When will I know which Hotels will be used? A list of hotels reserved for your tour, along with their addresses and phone numbers, will be included with your Trip Documents, available to you during the month prior to the tour departure date. Image Tours reserves the right to substitute similar hotels for any reason. For a list of frequently used hotels for each tour, including amenities and website links, refer to www.ImageTours.com.

Do the Hotels have Heating & Air Conditioning? All our hotels are equipped with central heating. Due to a milder climate, air conditioning is not as widely used in Europe as it is in the U.S.A. Therefore, hotels in northern and central Europe commonly do not feature air conditioning. Even in hotels equipped with air conditioning, it may not be available during Spring or Autumn due to regulated usage dates. For hotel amenities and website links, refer to www.ImageTours.com.

What do the Hotels serve for Breakfast? Breakfasts are served at the hotels and usually include a selection of breads, butter, jam, cheese, cold cuts, coffee, tea, milk and juice. Other commonly offered items are cereal, pastries, fruit, yogurt and hard boiled eggs. Some options and preparations will reflect what is customary in the local area.

What is typical for the included Dinners? The included dinners are most commonly served at the tour hotel following a prearranged, fixed menu. We work closely with the restaurants to provide a variety of dishes throughout the tour. Unless otherwise advised by your Tour Manager, beverages are not included with dinners. Although it is not customary in Europe, our hotels make every effort to provide water with meals.

May I request Special Diet Meals? If notified in writing at least 90 days prior to departure, Image Tours accepts only the following diet requests: 1) diabetic; 2) gluten-free; 3) vegan; 4) vegetarian with dairy and eggs; 5) semi-vegetarian (no pork or red meat); 6) no shellfish/fish; 7) lactose-free. Although we will inform the Tour Manager and the hotels, any dietary requirements remain entirely your own responsibility. Please do not give the

Tour Manager a list of items you can or cannot eat, and expect to pay additional if a restaurant is able to accommodate a special request. Image Tours expressly disclaims any responsibility or liability in connection with dietary requirements. Image Tours does not forward diet requests to the airlines, but passengers may be able to submit such preferences themselves through the airline website.

Is this a Non-Smoking Tour? The term “smoking” includes vaping (e-cigarettes). Regardless of the local policies, tour participants agree to adhere to a strict non-smoking policy for the motor coach, breakfasts, group dinners, and any other group activities. Image Tours requests non-smoking rooms for all tour participants. Most hotels have converted to only non-smoking rooms and charge a substantial penalty to guests who smoke in the room. Image Tours expressly disclaims any responsibility or liability in connection with smoking or non-smoking requirements.

Do I need to bring Formal Attire? Comfort is the priority. There are no occasions that require formal attire, but some clients like to bring one casually elegant outfit for special occasion dinners.

Are Laundry Facilities Available? Laundry services are not generally offered, and you will not be in any town long enough to do laundry at a laundromat. If you do need to wash clothes during the tour, plan to wash them in the sink on the first night of a two night stay so they will have all day to dry. Bring a small bottle of liquid detergent and a few large plastic zip bags in case clothes are still damp on a day you are transitioning hotels.

What can I expect regarding Baggage Handling? At the airports, you will have the use of luggage carts to transport your luggage to the motor coach. At hotels, expect to handle your own luggage between the motor coach and your room. Fewer hotels are offering porter service as wheeled suitcases have made self-portering faster and more convenient. For this reason, wheeled suitcases are recommended. Wheeled carry-ons are discouraged. Your suitcase will be stored under the motor coach and your carry-on will need to be stored under your seat. Please read “Baggage Allowances” on page 70.

May I leave my Carry-on in the Motor Coach? You will not be able to store your carry-on in the luggage compartment under the motor coach. During the day, leaving your carry-on in the motor coach (must be placed under your seat) is at your own risk. You must remove your carry-on from the motor coach upon arrival at the hotel at the end of each day.

FAQ (Frequently Asked Questions)

Are Airport Transfers included? On Day 2 and again on the last day of the tour, one scheduled group transfer between the airport and the hotel (hosted by the Tour Manager) is available at no additional cost. Transfer times in each direction are set based on the scheduled flight times of passengers who have purchased the complete "Tour & Air Inclusive" package from Image Tours. If you purchased "Tour Only" from Image Tours, expect to make your own way between the airports and the hotels at your own expense; but you are welcome to join the complimentary transfer if your actual flight time coincides with the group transfer time. Book early morning arrivals and afternoon return departures for the best chance to join the group transfer. If you are unable to join the group transfer due to schedules, flight delays, or for any other reason, you will need to transfer between the airport and the hotel on your own, and the entire cost of this transfer will be your responsibility. Under no circumstance will Image Tours be held responsible for any transfer costs. Pre- and post-tour extensions do not include transfers.

Where do I Meet the Tour Manager? "Arrival Instructions," including the Meeting Point location and time, are provided with the Trip Documents, which are available to you during the month prior to the tour departure date. Please review this information and keep this close at hand on the day of travel.

Will the Tour Manager accompany us throughout the entire tour? With only rare exception, the Tour Manager who greets you upon arrival in Europe will be the same Tour Manager who will accompany you throughout your tour.

Are Tips for the Tour Manager & Driver included? The tips for the Tour Manager and driver are not included. This allows you to express your appreciation based on the level of service provided and their contribution to your overall enjoyment of the tour. An average tip is the local currency equivalent of \$6 per person per day. Tips should be paid in the local currency.

Are Tips for Other Services included? Tipping is included for all services that are prearranged by Image Tours, including hotel staff, restaurant staff and during optional excursions. Generally, if anyone who provides a prearranged tour service is just doing their job, you need not tip. On the other hand, feel free to tip any personnel who is extra helpful or goes beyond expectations. When you purchase beverages or receive water service with dinner, it is polite to include a tip of at least 50 cents. During independent meals, the general rule at restaurants in Europe is 5% to 10%.

When do I pay for the Optional Excursions?

Unless noted otherwise in the description, you will select and pay for the optional excursions during the first few days while on the tour. See pages 51 through 55 for excursion descriptions and payment instructions.

What Time does the tour group usually Depart and Arrive at the Hotels?

Times vary subject to daily activities. On most days, the tour will depart from the hotel between 8:00 a.m. and 9:00 a.m. and will arrive at the hotel between 5:00 p.m. and 6:00 p.m.

How much Free Time will I have? When you make a sightseeing stop, your Tour Manager will typically indicate points of interest while on the motor coach and/or with a walking tour, followed by 45 minutes to 2 hours for independent sightseeing, depending on the location. You may forego a walking tour if you prefer more independent time.

How much Time will I spend on the Motor Coach?

Our tours are planned so that the average time on the motor coach between stops is 1½ to 2 hours. For more specific times, consult the "Travel Time" section of your tour on our website at www.ImageTours.com.

Is there a Bathroom on the Motor Coach? Although motor coaches are usually equipped with an enclosed portable toilet, we ask that you please do not use the restroom if you can wait until the next rest stop, due to the scarcity of disposal sites. Frequent rest stops will be made to allow for a comfortable traveling experience.

Do the Motor Coaches have Air Conditioning & Heating?

All our motor coaches are equipped with air conditioning and heating. Due to pollution prevention laws, motor coaches are required to turn off their engines (which also turns off the heating and air conditioning) when at a stand-still (for example, while parked or waiting at a light). On warmer days when air conditioning is in use, the temperature on the motor coach tends to be about 10° lower than the outside. For example, on an 80° day the temperature on the motor coach will be about 70°.

How are Seats Assigned on the Motor Coach?

Seating on the motor coach will be assigned using a rotation system, unless prohibited by government or industry regulations. Passengers traveling together may sit on the same side of the coach as their travel companions in order to rotate together. Out of fairness to all, we do not accept special seating requests for any reason and expect full participation in the rotation system.

FAQ (Frequently Asked Questions)

May I request Airline Seat Assignments? Some airlines or flights do not allow for seat assignments until check-in. If the airline does offer pre-assigned seats, you may request seat assignments through the airline website, after final payment and after tickets have been issued. Please note these seat assignments may be canceled by the airline due to schedule or equipment changes, and it is recommended that you reconfirm seat assignments 25 days prior and again a few days prior to departure. Any fees charged by the airlines for pre-assigned seating are not included in the tour price and must be paid directly to the airlines.

May I record Frequent Flyer information or Known Traveler Numbers? It is the traveler's responsibility to record their Frequent Flyer number or Known Traveler number on the airline website, as applicable. Please note, eligibility of Frequent Flyer Miles is subject to current airline policies.

Is it possible to Extend the Stay? Early departures, later returns and extension accommodations must be requested before your deposit is processed. For "Tour & Air Inclusive" reservations, a \$50 per person air deviation fee will apply in each direction of deviation. Unless specifically noted in the tour itinerary, extensions are unescorted and all transfers are independent and at the traveler's own expense. Extension requests will be subject to availability of air and hotel space. Image Tours may substitute alternative accommodations if the tour hotel is not available. If you requested an extension prior to tour reservation deposit, and Image Tours is unable to secure the services without additional cost, you will have the option, within three days of notification, to: authorize a price increase; change the date; cancel the extension; or cancel the entire reservation with full refund. For a listing of extensions offered by Image Tours and the prices, refer to the most current "Dates & Prices Guide," the website, or ask your Travel Agent.

Will any credit be available for Unused Tour Nights? Tour prices are based on full group utilization of services. No credit or refund will apply for unused tour nights or services. You may leave the tour at any point after communicating your plans to the Tour Manager, but you may only rejoin the tour at a scheduled overnight hotel.

Should I bring a Cell Phone/Smartphone? A smartphone is essential for photos, alarms, maps, audio guides where available (will need ear buds), travel tips, flight notifications, trip documents, and convenient communications with the Tour Manager as well as other service providers. Check with your mobile phone provider about short term international data and calling plans.

If you will use your phone for photos, consider increasing your phone memory. Sign up for WhatsApp, a cost-free way to communicate over Wi-Fi with other WhatsApp users. A USB battery pack is recommended to recharge your phone during the day because not all motor coaches have USB plugs.

What happens if I Arrive Late at a departure point?

Our buses operate on a schedule similar to trains and planes. To maintain all scheduled sights, Tour Managers need to depart at the pre-determined time and cannot wait for late passengers. If you miss the bus, you must make it to the next overnight stop on your own and at your own expense using a taxi, bus or train service. Always carry your passport, mobile phone, and Overnight Schedule.

What happens if I Lose an Article? Neither Image Tours nor any company contracted through Image Tours shall be responsible for articles lost, stolen, left behind, confiscated, or damaged. To prevent disappointment, check to ensure you have all your possessions each time you leave a motor coach, hotel, restaurant, shop, and on all other occasions throughout your tour. Although lost articles are rarely retrieved, your best chance to recover a lost item is to inform the Tour Manager immediately. Out of consideration for your fellow travelers, do not ask the driver/Tour Manager to wait or turn back to retrieve a lost article. If services are able and willing to attempt to ship the item, all retrieval and shipping costs (on average \$75 per item) will be the responsibility of the owner, even when unsuccessful. Phones and other electronic devices **cannot** be shipped internationally.

How can I get Contact Information of fellow Travelers?

Image Tours respects the privacy of their tour participants and therefore does not give out client contact information. If you wish to keep in contact with your fellow tour participants, be sure to ask for their information during the tour.

What is the Weather like in Europe? The weather in Europe, like that in most places, is unpredictable. While planning your wardrobe, imagine that you are planning a trip through the U.S.A. Season for season, the climate of the midwest is comparable to western and central Europe, and the climate in our southern states is comparable to southern Europe. Even in the summer, bring a warm layer and a raincoat. Conversely, during the fall months, you may experience some warmer temperatures. Enjoying the sights, sounds and smells of Europe is in no way bound by seasons or the weather. So, whether guided by your calendar, or by your pocketbook, select the season that suits you best and capture the fun of an Image tour ... in any season!

Physical Condition Guidelines

Tour Pace and Walking Requirements:

The pace of the tours is considered "ACTIVE." Three or four miles of walking is required on a daily basis in order to fully experience the sights. Walks regularly require negotiating uneven surfaces and steps. Consequently, participants need to be able to comfortably walk a continuous mile unassisted (by person, cane or otherwise), in less than 30 minutes, without shortness of breath or other physical discomfort. If you cannot do this, these tours are not a good fit for you.

What if I am unable to keep up during the Tour?

If you are unable to keep up with the group, the Tour Manager will ask you to refrain from group activities, and it will be your responsibility to be at the designated meeting point at the stipulated time. If you have to purchase a refreshment in return for a place to sit or take a taxi to get to the meeting point, these costs will be at your own expense.

The Motor Coach is NOT Accessible during Free Time or Sightseeing Stops: During free time and at sightseeing stops, all passengers must exit the motor coach. Staying on the parked motor coach is **not** an option.

Physical Assistance or other Special Attention:

Tour and hotel personnel will not be available to lift or physically assist you at any time. If you require any type of support, you must bring a capable travel companion who can comfortably help you keep up with the pace of the tour. With an average of 40 participants, it is not possible for the Tour Manager and/or the motor coach driver to provide repetitive, special attention to any one tour member. The Tour Manager may ask a passenger to leave the tour if that passenger is unable to keep up with the pace of the tour to the extent that it impedes the safety or overall enjoyment of that passenger or other tour members. In the event a passenger is asked to leave the tour, all resulting costs will be solely that passenger's responsibility.

Wheelchairs or other Walking Devices:

These tours are **NOT** a good fit for passengers who require the use of a wheelchair, cane, walker or other walking assistance device, or for passengers who are considering the use of a walking assistance device while they travel. If this applies to you and you are still considering a reservation request, please note the following:

- 1) A walker or similar walking assistance device is not practical or safe on the tour due to motor coach entrances, uneven sidewalks, and cobblestone streets. You will need to leave it home. A cane is also considered unsafe unless you regularly use a cane and feel confident that you will have no difficulty sturdily and comfortably walking a mile in less than 30 minutes (including steps). Image Tours recommends bringing a folding wheelchair for back up.
- 2) You must be able to manage the steps of the motor coach

independently. In Europe, the laws do not require motor coaches to be equipped with ramps/lifts, or hotels to offer provisions for the physically challenged. Please do not expect these facilities on our tours.

- 3) You must bring your own manual, folding wheelchair. Motorized wheelchairs are not allowed on our tours.
- 4) You must bring a capable travel companion (Image Tours recommends traveling with two or more capable companions for the greatest success) who can confidently push the wheelchair and assist you in any way necessary to comfortably keep up with the tour pace.
- 5) At time of reservation you must complete and return a "Wheelchair Request" form (provided by Image Tours), signed by both you and your traveling companion(s). Requests will be subject to Image Tours' approval and availability of storage space. If the request is received after deposit and declined by Image Tours, the applicable cancellation penalties will apply.
- 6) The charge to store a wheelchair under the motor coach during the tour is \$10.00 multiplied by the total number of tour days, to be paid with final payment for the tour.
- 7) Make sure you and your travel companion(s) feel confident using a wheelchair outside your home before making a reservation. Passengers who are not comfortable using a wheelchair on a daily basis before the tour tend to be less likely to successfully complete the tour. No credits or refunds will apply for missed sights, tour features, wheelchair storage fees, or optional excursions. Additional costs to keep up with the tour or return home early will be entirely the tour participant's responsibility.

Oxygen, Insulin or Other Medical Concerns:

If you need to bring insulin, ask your physician about travel-friendly storage options. Refrigeration may be available on the motor coach during the day and hotels may be able to provide ice for evening storage, but clients should not be dependent on these options. Oxygen tanks will not be permitted on the motor coach. Due to higher elevations and the tour's active pace, clients dependent on oxygen assistance devices should not take these tours. CPAPs and other medical devices must fit within the "Baggage Allowances" for the tour. Distilled water will not be provided by hotels or other service staff. If required for a CPAP, clients will need to purchase this at a grocery or gas station. Under no circumstance does Image Tours, the airlines, the motor coach company, the Tour Manager, the hotels or any other service provider accept any responsibility or liability in connection with medical conditions, medical devices, or any electronic devices.

Geographical Elevations:

Highest expected elevations, based on usual tour routings, are stated with the map for each tour itinerary and in the "Optional Excursions" descriptions. Image Tours accepts no liability for inaccuracies or variations.

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General: Upon full payment of the tour price by the participant, Image Tours, 2828 Kraft Ave. SE Ste. A, Grand Rapids, MI 49512, Ph: 616/957-1010, agrees to secure the services specified in the most current tour details and Terms & Conditions, available for review at www.ImageTours.com. The participant agrees that if there are any corrections or changes, the correct information will prevail.

Included: Consult "Included Features" on pages 8 and 9, as well as the itinerary for each tour.

Not Included: All costs not included in "Included Features," for example, fees and charges for travel protection plans/insurance, optional excursions, beverages (except when expressly specified), passports, visas, vaccinations, medical exams/tests, baggage handling, laundry, phone calls, data plans, any items of a personal nature, or any other items/services the inclusion of which has not been expressly specified by Image Tours. Also not included are any fees associated with (or in connection with) air transportation, including but not limited to seat assignments, fees charged at the airport, and baggage.

Airlines, Accommodations & Services: Image Tours strives to coordinate and execute a pleasurable and memorable trip for all of its customers, but it must be remembered that all aspects of the tour, including but not limited to transportation, accommodations, Tour Managers/guides and services are furnished by independent companies which are not under the direct control of Image Tours.

Driver/Tour Manager: As a general rule, Image Tours secures both a driver and a Tour Manager

for each tour. Under certain circumstances, Image Tours may have the driver double as the Tour Manager.

Itinerary Deviations: Due to special circumstances (including but not limited to holidays, special events, seasonal schedule changes, weather, safety considerations, government restrictions, and traffic delays), some sights, services or stores may have reduced hours or may not be available. Under such circumstances or toward the improvement of the tour experience, Image Tours and the Tour Manager reserve the right to make changes to the tour routing or visited sights, at their sole discretion.

Physical Condition Guidelines: In order to determine if these tours are a good fit for you, read the 'Physical Condition Guidelines' on page 67 before making a reservation.

Reservations: Acceptance of the Image Tours Terms & Conditions validates that the participant has reviewed and agrees to abide by this Tour Contract. Image Tours requires the Traveler Information, Terms & Conditions acceptance, and deposit within one week of reservation. This must be provided to the Travel Agent who has secured the reservation. Ask your Travel Agent about the option to provide this electronically. **Note:** Immediate full payment is required for new reservations made within 100 days prior to departure.

Final Payment: Final payment must be received by Image Tours at least 90 days prior to departure. **Please Note:**

- 1) After initial deposit, Image Tours accepts only one form of payment per person (one traveler credit card number or one ACH debit transaction). No split or partial payments will be accepted.
- 2) Image Tours accepts payment by

ACH debit authorization (which is an electronic alternative to paying by check). No fees apply.

- 3) Image Tours accepts Visa®, MasterCard® or Discover® authorized by a card holder traveling on the tour and departure date stated on the reservation. Image Tours reserves the right to pass along up to 3% in credit card processing fees, in which case Image Tours will advise of applicable fees at time of transaction.
- 4) Image Tours reserves the right to cancel a reservation for which it has not received payment by the due date, including payments declined due to insufficient funds. Cancellation penalties will apply.

Price Guarantee: Image Tours will guarantee the Tour Only price after processing the deposit. Image Tours guarantees the Tour and Air Inclusive price after the reservation is paid in full. In order to guarantee the air price, Image Tours must have the flexibility to issue the air tickets any time after final payment is posted. Subsequently, changes or cancellations after final payment are subject to the air transportation penalties as outlined in the Image Tours "Cancellations" policy.

Air Schedules: Prices are based on Economy Class fares. Air schedules will be provided after the Tour and Air Inclusive reservation is paid in full and tickets are issued. Image Tours is not responsible for overnight stays or independent transfers occasioned by airline schedules or delays. Seat assignments and baggage fees are not included and, if charged, must be paid by passengers directly to the airlines. Frequent Flyer Miles, luggage transfer service between flights, and pre-assigned seats may not be available. Air schedules are subject to change at any time, and tour participants who cancel due to changes in

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airline or changes in flight schedule will be subject to the Image Tours "Cancellations" policy. A participant wishing to request a specific schedule, airline, or upgrade must ask their Travel Agent to check the approximate cost prior to deposit, as this will usually require a "Tour Only" reservation with air purchased through another source. The participant will be responsible for any resulting price increases, change fees, penalties, or transfer costs. Always check with your Travel Agent before purchasing an air ticket from another source. Image Tours does not recommend issuing air tickets until within 70 days prior to departure and shall not be held liable for any fees/costs/penalties incurred for tickets purchased through another source, regardless of the reason.

Airport Transfers: On page 65, see "Are Airport Transfers Included?"

Travel Requirement: Refer to "Will I Need a Passport?" and "Are Vaccinations, Visas or other Documentation required, in addition to a Passport?" on page 63.

Change Fees: After Image Tours processes the deposit, all change requests must be in writing.

Name changes (substitutions) or **tour changes** (to a different tour date or itinerary) are considered a cancellation and new reservation and are subject to the "Cancellations" policy. Change requests are subject to availability and Image Tours' acceptance. If confirmed, changes including but not limited to "Tour & Air Inclusive" to "Tour Only" and vice versa, departure/return date (when the tour date remains the same), U.S. departure/return city, extensions, and spelling of name will be subject to the following change fees, in addition to any applicable increase in price:

- 1) Prior to final payment, \$100 per person.
- 2) After final payment, all changes

are considered a cancellation and new reservation and are subject to the "Cancellations" policy.

Early Returns: If you need to change your return date or location, air tickets are subject to change fees and you may need to purchase a one-way air ticket. If you must return early for a medical reason, obtaining a statement from the attending physician may help reduce airline fees and facilitate a claim through a travel protection plan.

Cancellations: Image Tours must receive the client's notification of cancellation in writing. The date such notification is received by Image Tours will determine the applicable penalties. The following cancellation penalties apply and will be retained by Image Tours:

- 1) More than 80 days prior to scheduled departure date,
 - a. Prior to final payment, non-refundable deposit amount.
 - b. After final payment, non-refundable deposit amount plus all costs associated with the air transportation.
- 2) From 79 days to 1 day prior to scheduled departure date,
 - a. Without a medical statement, 50% of the tour price plus all costs associated with the air transportation.
 - b. With a valid medical statement (see "Medical Statement Requirements"), 30% of the tour price plus all costs associated with the air transportation.
- 3) Scheduled departure date and after, no refund.
- 4) No refund will be issued for any unused portions of a tour.

Note: Cancellations are per room. It may not be possible to confirm a single room when one of two persons sharing a room must cancel, in which case the "Cancellations" policy will apply to both persons. If Image Tours is able to secure a

single room, the traveler must pay the applicable single supplement and complete the required forms. Refer to "Are Single Rooms offered?"

Travel Protection Plans:

For coverage of cancellation penalties or missed days of the tour due to covered reasons, Image Tours highly recommends purchasing a travel protection plan. Please note that many health insurance plans do not cover customers while traveling outside the U.S.A. Look for plans that include coverage for travel accident/sickness, travel delays and luggage.

At time of deposit, ask your travel agency for options or consider the Travel Protection Plan offered by Image Tours. For details, refer to www.ImageTours.com/TravelProtectionPlan.

After purchase, the Travel Protection Plan is non-refundable.

Medical Statement Requirements:

To be eligible for the refund provision under section 2) b of "Cancellations," it is your responsibility to make certain Image Tours receives a valid medical statement, deemed acceptable to Image Tours, within six weeks of the date you were scheduled to leave. Otherwise, your cancellation will be processed in accordance with section 2) a of "Cancellations."

A valid medical statement must meet all the following criteria:

- 1) A legible medical statement on the letterhead (including the address and phone number) of an attending licensed physician M.D., or a copy of the Attending Physician Statement required by the insurance provider.
- 2) Signed by the physician.
- 3) State the specific dates the passenger is unable to travel. These dates must include the entire duration of the scheduled travel dates.
- 4) State a specific medical reason why the passenger is unable to travel, due to the illness or injury of the participant or

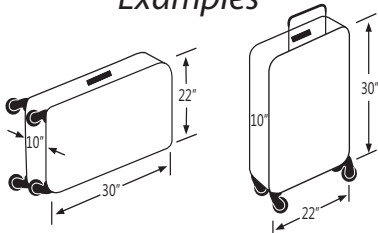
Tour Contract

participant's travel companion. In case of death of the participant, participant's travel companion, or a member of participant's immediate family, namely spouse, child, brother, sister, parent, in-law, grandparent or grandchild, a copy of the death certificate is required.

Baggage Allowances:

- 1) Suitcase - Motor Coach Allowance:
Each participant is entitled to one suitcase during the tour. A wheeled suitcase is recommended. The suitcase cannot exceed 62 total linear inches (length + height + width, excluding wheels and handles), cannot exceed 12 inches on the shortest of the three measurements, and cannot exceed 50 lbs. (23 kgs.) in weight. This applies throughout the tour (please be considerate of the drivers) and on your return trip as well (plan for shopping by packing lighter before you leave home).

Suitcase Size Allowance Examples



The following are a few examples of luggage sizes that fit within the suitcase allowance:

- 28" x 18.25" x 11.25" (57.5" linear)
- 28" x 21" x 10.5" (59.5" linear)
- 29" x 20" x 10" (59" linear)
- 29" x 20.5" x 12" (61.5" linear)
- 29" x 21" x 11" (61" linear)
- 29.5" x 22.5" x 10" (62" linear)

Baggage space on the motor coach is limited. In fairness to all passengers, our Tour Managers are instructed to direct any

participant with a suitcase exceeding the size allowance to purchase a replacement bag on Day 2 of the tour and to leave the oversized bag behind or ask the hotel to ship it back home, entirely at the participant's own expense. If there is room on the motor coach, the Tour Manager may allow the oversized luggage, in which case the tour participant must pay the foreign currency equivalent of \$10.00 per day to the Tour Manager at the beginning of the tour, for excess storage fees. If luggage weighs more than 50 lbs., the tour participant will be required to redistribute excess weight to a carry-on or discard items as necessary.

- 2) Suitcase - Airline Allowance:
Airline baggage allowances may differ from the Motor Coach Allowance. Airline baggage fee policies are changing frequently and are inconsistent between carriers. Airline baggage fees are not included and, if charged, the passenger is responsible to pay any applicable baggage fees directly to the airline. To minimize (and possibly avoid) baggage fees, Image Tours recommends you follow the same checked baggage allowance for air travel as outlined for the motor coach (#1 of this section), namely one suitcase not to exceed 50 lbs. and 62 linear inches.

- 3) Carry-on - Motor Coach/ Airline Allowance:
Each passenger is entitled to one carry-on. In addition, each participant may carry a coat over their arm and a camera bag or small purse over their shoulder. **The carry-on may not exceed 15 lbs. and must fit in the space under your seat on the motor coach. This space measures 15" x 12" x 7".** During the tour, you will **not** be able to

store your carry-on in the suitcase compartment under the bus. For safety and storage considerations, wheeled bags are **not** suitable for a carry-on.

TSA Packing Allowances:

For information about what you may bring on the flight, refer to www.tsa.gov.

Baggage Loss or Damage:

Baggage loss or damage sustained while in the custody of an airline, hotel, bus company, or transfer company is not the responsibility of Image Tours. A statement outlining airline liability for passengers' baggage, as part of the Contract of Carriage, can be found on file for inspection at the offices of the airline or on the airline's website. The airline's liability shall in no event exceed the actual loss incurred by the passenger, subject to proof of the amount of the loss.

What to do in case of damage or

loss by an airline: The participant must report the loss or damage immediately (while still at the airport) to the airline in question for two reasons: a) Most airlines require immediate claims or they will not accept them; b) Insurance companies have the right to void any claim that is not reported immediately.

Responsibility of the Airlines:

The airlines are not held responsible for any acts, omissions, or events during the time the passengers are not on board their aircraft or conveyances. The passenger's contract in use by the airlines, when issued (for view on the airline website), shall constitute the sole contract between the airline and the passenger. Any and/or all transportation companies shall have or incur no responsibility for liability to any traveler aside from their liability as common carriers. Services performed and tickets issued by the air carrier are subject to rules and

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regulations relating to liabilities established by the Warsaw and Montreal Conventions and the terms and conditions of the airline contract.

Image Tours Privacy Policy:

Image Tours' Privacy Policy can be found in its most current and complete form at www.ImageTours.com/faq/privacy-policy. The Privacy Policy includes information about how traveler information is used by Image Tours, its European service providers, and airlines.

Cancellation by Image Tours:

Image Tours reserves the right to cancel a tour at any time and for any reason. If Image Tours is responsible for the cancellation of your tour, its liability shall be limited to a refund in full of only those monies it has received from or on behalf of the participant. Cancellations beyond the control/responsibility of Image Tours (including but not limited to cancellation of a group due to insufficient group participation or for any other reason listed in the "Responsibility" paragraph on this page), will be subject to the Image Tours "Cancellations" policy. If the air ticket is purchased through any source other than Image Tours, it is the purchaser's responsibility to become familiar with the penalties and restrictions. In the event of a cancellation or date change, for any reason, Image Tours shall not be held liable for any penalties incurred from the cancellation or change of the air ticket. Therefore, we recommend tickets be issued within 70 days or less prior to the departure date.

Responsibility: Image Tours, its employees, shareholders, subsidiaries, affiliates, officers and directors (collectively "Image Tours") does not own or operate any entity which is to provide or does provide goods or services for your trip, including, for example, lodging facilities, transportation companies, local ground handlers,

tour operators, food service or entertainment providers, etc. As a result, Image Tours is not liable for any negligent or willful act or failure to act of any such person, or of any other third party not under its control. Without limiting the foregoing, Image Tours accepts no responsibility for any risk or resulting injury, delay, postponement, cancellation, inconvenience, damage, or death which results from criminal activity, accidents, disease, epidemic or the threat thereof, pandemic or the threat thereof, illness, the provision of inappropriate or no medical attention or the lack of access to same, the demands of indoor or outdoor activities, service policies, government regulations, strikes, political or civil unrest, overbooking, structural or other defective conditions in hotels or other lodging facilities, acts of terrorism or the threat thereof, insurrection or revolt, weather, acts of God or any other events or circumstances beyond its control. In addition, Image Tours is not responsible for typographical or substantive errors in descriptions.

Travel Advisories/Warnings and Health Alerts:

It is the responsibility of the traveler to become informed about current travel advisories and warnings. Refer to the U. S. State Department's travel website at www.travel.state.gov or call 1-888-407-4747. For health alerts, refer to the Centers for Disease Control website at www.cdc.gov or call 1-800-232-4636.

Traveler's Representation:

The traveler represents that neither they nor anyone traveling with them has any physical or other condition or disability that could create a hazard to themselves or other members of the tour. Image Tours reserves the right to decline to accept or retain any person as a member of the tour at any time prior to departure, or in the course of

the tour, should such participant's health, mental condition, physical infirmity or general deportment impede, in Image Tours' judgment, the operation of the tour or the rights, welfare or enjoyment of other tour participants, and all resulting costs will be the responsibility of the participant.

Entire Agreement: Participant warrants that no promises or inducements have been offered for this agreement other than as set forth herein and that this agreement is executed without reliance upon any other promises or representations. No modification, termination or attempted waiver of this Tour Contract shall be valid unless in writing and signed by the participant and an officer of Image Tours.

Arbitration Agreement:

Any controversy or claim arising out of or relating to this Tour Contract, tour details as presented in the brochure or at www.ImageTours.com, or to any information relating in any way to the travel arrangements, or to the tour itself, shall be settled solely and exclusively by binding arbitration in Grand Rapids, Michigan in accordance with the then existent commercial rules of the American Arbitration Association. In any such arbitration, the substantive (but not procedural) law of Michigan shall apply. The arbitrator and not any federal, state, or local court or agency shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, enforceability, conscionability or formation of this contract, including but not limited to any claim that all or any part of this contract is void or voidable.

Payment to Image Tours, or toward an Image Tours product, constitutes your acceptance of the Tour Contract as set out here.

Image Tours Privacy Policy

At Image Tours, we are committed to ensuring the privacy and security of your personal information. This Privacy Policy outlines how we collect, use, and protect your data when you visit our website. By using www.ImageTours.com, you agree to the terms outlined in this Privacy Policy.

1. Information We Collect:

When you visit www.imagetours.com, we may collect certain information automatically through the use of cookies and similar tracking technologies. This information may include your IP address, browser type, device type, and pages visited on our site.

2. Use of Website Pixels:

Image Tours uses website pixels to track user behavior on our site. These pixels help us analyze how visitors interact with our website, allowing us to improve user experience and tailor our content to better meet your needs.

3. Advertising and Retargeting:

We may use the information collected, including through website pixels, to deliver targeted advertisements to you on third-party websites. This practice, known as retargeting, aims to provide you with relevant content based on your interactions with our site.

4. Audience Creation for Advertising:

While we do not sell any user data to third parties, we may use the collected information to create audiences for advertising purposes. These audiences are designed to deliver more personalized and engaging content to users who have shown interest in Image Tours.

5. Your Choices:

You have the option to manage your cookie preferences through your browser settings. You can choose to block or delete cookies, which may impact certain features of our website.

6. Security:

We take reasonable measures to protect your personal information from unauthorized access or disclosure. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

7. Communications from Image Tours:

Once you book a tour with Image Tours, if you provide your phone and/or email address to Image Tours, you are providing consent to Image Tours to communicate with you regarding travel related communications for the following: 14 days prior to travel, the duration of your tour, and up to 14 days after your tour concludes. This communication may be via call, text, and/or email.

8. Updates to this Privacy Policy:

We may update this Privacy Policy periodically to reflect changes in our practices or for legal reasons. We encourage you to review this policy regularly.

9. Contact Us:

If you have any questions or concerns about our privacy practices, please contact us via email at sales@imagetours.com or via telephone at 800-964-3170.

TRAVELER INFORMATION AND IMAGE TOURS TERMS & CONDITIONS ACCEPTANCE

(Complete a separate copy of this form for each traveler. A duplicate form is on the reverse side.)

By providing Image Tours the Traveler Information and your signature (electronic or on paper) you are acknowledging that you have had access to, read, understand, and accept the tour details as well as the current Image Tours Terms & Conditions. To view the Terms & Conditions, including the *FAQ*, *Physical Condition Guidelines*, *Tour Contract* and *Privacy Policy* visit www.ImageTours.com/Terms. To provide your Traveler Information and signature electronically, contact your Travel Agent.

NAME OF TOUR: _____ TOUR & AIR TOUR ONLY

TOUR DEPARTURE DATE: _____ DEPARTURE CITY: _____

EARLY DEPARTURE/LATER RETURN/EXTENSION REQUESTS (please indicate extension hotel requests, if applicable):

PASSPORT NAME: _____ / _____ / _____
(Exactly as appears on passport) (First Name) (Middle Name) (Last Name)

ADDRESS: _____ / _____ / _____ / _____
(No. & Street) (City) (State) (Zip Code)

PH: _____ / _____ EMAIL ADDRESS: _____
Primary (Circle: Home / Cell / Office) Alternate (Circle: Home / Cell / Office) (Required)

GENDER: M / F / X BIRTH DATE: _____ PLACE OF BIRTH: _____
(Month/Day/Year) (State and/or Country)

CITIZENSHIP (Country): _____ PASSPORT #: _____ EXP. DATE: _____
(Passport must be valid for at least 6 months after your return date. You may leave passport information blank and provide once received.)

EMERGENCY CONTACT: _____ RELATION: _____ PH: _____ / _____
(Not traveling with you)

ROOMMATE'S NAME: _____ ROOM TYPE: 1 DOUBLE BED / 2 TWIN BEDS / TRIPLE

SINGLE ROOM - If this box is checked, additional paperwork is required. See 'Are Single Rooms offered?' on page 63.

NAME OF TRAVELING COMPANION(S) (other than roommate): _____

DIET REQUESTS (Not guaranteed) - See page 64 for options: _____

Travel Protection Plan (Please check one of the options within this box. The Plan only covers U.S. citizens or residents.)

Review the "Description of Coverage" at www.ImageTours.com/TravelProtectionPlan

- I wish to purchase the Image Tours Travel Protection Plan and have included the payment with my deposit.
 I wish to decline the Travel Protection Plan offered through Image Tours.

Please select one of the following to pay only the non-refundable deposit and optional Travel Protection Plan:

Important: For full or final payments, request a Final Invoice for authorization.

ACH (electronic check): I authorize Image Tours to debit \$ _____ from my Checking Account #: _____
Routing #: _____ Bank Name/Address: _____
Name on Account: _____ Date: _____ **Authorized Signature:** _____

Please charge \$ _____ to my Discover®/Visa®/MasterCard® Account #: _____
Exp. Date: _____ CVC#: _____ Billing Address if different than above: _____
Card Holder Name: _____ Date: _____ **Card Holder Signature:** _____

My payment is authorized with my travel companion's application.

SIGNATURE OF PERSON TRAVELING: _____ **DATE:** _____
(Please sign full name as it appears / will appear in your passport. If traveler is under 18, legal guardian must also sign.)

I FIRST FOUND OUT ABOUT THE TOUR FROM: _____
(Name of Newspaper, Magazine, Website, Internet Search, Facebook, Mailer or please specify other source)

Printed Aug. 2024

TRAVEL AGENT:

PLEASE COMPLETE THE INFORMATION BELOW AND IN THE BOX!

Res ID: _____ IATAN #: _____

Agent's Full Name: _____

Agency Name: _____

Ph: _____ Email: _____

Travel Agency Name & Address

Agency:

Address:

City:

State:

Zip Code:

Save file after filling in